

Appendix 6.2

Community Questionnaire Results

In May 2015 all households in the Parish were provided with a questionnaire so that they could give their views on the future development of the Parish.

In total 157 completed questionnaires were returned comprising the views of 324 individuals. The data accumulated is shown in percentages with the actual number of respondents shown in brackets. Where percentages do not total 100% this may be due to rounding, the exclusion of don't knows or where multiple answers could be given to a question.

Section 1 Your household – Demographics

QH1 Which age group do you belong to?

Over 80	7% [22]
66 – 79	32% [104]
50 – 66	27% [87]
30 – 49	15% [50]
18 – 29	4% [12]
12 – 17	6% [19]
6 – 11	5% [17]
0 – 5	3% [8]

QH2 Have you lived here all your life? If not what was your main reason for moving here?

Always lived here	16% [45]
To work	20% [55]
To retire	16% [46]
Closer to family	13% [36]
Liked the area	23% [65]
Other	11% [31]

QH3 Are you?

In Full Time Education or Training	11% [38]
Employed	19% [63]
Self Employed	20% [68]
Unemployed	<1% [2]
House Husband/Wife	5% [15]
Retired	40% [134]
Other	5% [15]

QH4 How many children in your household attend or are likely to attend the School or Pre-School in the near future?

4 currently attending Pre-School.

5 anticipated attending Pre-School.

11 currently attend Charlton Mackrell School.

3 anticipated attending Charlton Mackrell School.

Section 2 Facilities

QS1 Which of the following facilities do you use?

92% [297] of respondents used the Post Office/Shop

73% [236] of respondents used the Fox and Hounds

58% [188] used the Community Field

53% [171] used the Reading Room

46% [149] used the Community Hall

31% [103] used the churches

29% [92] used the play area

7% [23] used the tennis court

4% [12] stated other

QS2 Do you attend or have you ever attended any of the following activities within the Charltons?

46% [149] had attended a CHADS event

45% [145] had attended a Church Service

20 % [65] had attended the Village Café

15% [49] had attended the Winter Warmers

9% [29] had attended the Forest School

8% [27] had attended the Tennis Club

7% [21] had attended Youth Club

7% [21] had attended the Gardening Club

6% [18] had attended Pilates

4% [14] had attended Short Mat Bowls

3% [10] had attended the Art Club

3% [8] had attended the Badminton Club

Section 3 Business and the Local Economy

BE1 Which of the occupations below most closely describes your main paid employment or Self Employment?

147 people said they were employed
20% [30] worked in teaching/education
14% [20] worked in agriculture/horticulture
14% [21] worked in manufacturing/engineering
11% [16] worked in retail
10% [15] worked in medical/social care
6% [9] worked in the armed forces
8% [12] worked in building/construction
4% [7] worked in financial/legal services
4% [7] worked in arts/crafts
3% [5] worked in transportation
1% [2] worked in local/central government
1% [2] worked in tourism/hospitality

BE2 How far do you travel to work?

Of the 152 respondents who stated they travel to work
20% [30] travel 0-5 miles to work,
20% [30] travel 6- 10 miles,
18% [27] work from home
15% [23] travel 11-20 miles.
14% [22] people work at different sites so travel differs.
8% [12] over 30 miles.
5% [8] 21-30 miles

BE3 What do you see as barriers to setting up a business in the Parish?

33% [105] said poor broadband connectivity
20% [64] said poor mobile phone coverage
16% [50] said none
10% [31] said lack of suitable premises
7% [21] said distance from main centres of commerce
5% [15] said planning control
3% [9] said inadequate child care
2% [7] said lack of start up finance
2% [5] said lack of business support

BE4 would you encourage and support more local businesses in the Parish?

91% [246] people said yes
9% [23] people said no

BE5 Are you concerned about the volume of heavy vehicles passing through the village?

77% [224] were
23% [73] were not

Section 4 Community

QCY1 Would you be interested in the following?

7% [21] were interested in shared travel for shopping trips
6% [19] were interested in co-ordinating travel to reduce own car use
32% [102] were interested in a Good Neighbour Scheme to help with shopping, transport and odd jobs

QYC2 If the village shop were to close would you be in support of a Community Shop.

98% [290] of respondents said yes.
2% [7] said no.

QYC3 Would you be interested in helping to run a Community Shop?

53% [143] of respondents said that they would.
47% [128] said they would not.

Section 5 Communication

QCN1 How well informed do you feel about what is going on in our Parish?

72% [215] felt they were reasonably well informed
19% [57] felt they were well informed
9% [25] felt they were not well informed

QCN2 Where do you normally get this information?

75% [241] from Charltons Village News
60% [193] from noticeboards/posters within the village
59% [190] from Word of mouth
36% [117] from Posters
25% [81] from email group
13% [43] from Contact Benefice News
10% [31] from local papers

QCN3 Would you use a Parish website

59% [191] Said yes

30 % [96] said no

QCN4 Would you use a Parish noticeboard

61% [196] said yes

26% [83] said no

QCN5 With regard to the internet do you?

78% [251] have internet access

62% [200] want faster Broadband

31% [110] want a Village website

Section 6 The Environment

QE1 Do you use our Parish footpaths?

87% [265] said yes

13% [41] said no

QE2 Are you interested in our Parish having sources of alternative energy?

44% [140] said solar panels for community use

27% [85] said solar panels

26% [82] said wind turbines for community use

16% [50] said wind turbines

8% [25] said other

Section 7 Housing

QH1 should more houses be built in the Parish in the next 10 years?

35% [102] said 1- 10 houses

34% [100] said None

19% [54] said 10 -20

7% [19] said more than 20

5% [15] said other

QH2 if more housing was built what kind should it be? Respondents could select more than one option.

53% [170] said Starter homes to buy

42% [134] said Family homes to buy

32% [101] said Starter homes to rent

30% [96] said Homes suitable for downsizing/retirement

21% [68] said Family home to rent

17% [53] said Sheltered housing

13% [42] said Shared equity homes

11% [36] said Social housing

5% [17] said other

QH3 If affordable homes are built should priority be given to. People could select more than one option

31% [100] said local people only
29% [95] said people with local connections only
24% [77] said no restrictions
17% [54] said young people and families only

As a result of these findings the Community Plan Working Group recommended to the Parish Council that it should commission an Independent Housing Needs Survey. The Survey was conducted in December 2016.

Section 8 Transport

QT1 What is your main means of transport?

152 households responded to this question.

43% [66] have one car,
41% [63] have two cars.
9% [13] have 3 cars
3% [5] have 4 cars or more
3% [5] have no car

87% [281] respondents had access to a car.
13% [41] have no access to a vehicle
2% [7] of people use the bus as their main form of transport.
2% [7] use motorbikes ,
8% [23] use a bike.

QT2 How many cars and vans are owned by your household?

There was a total of 251 cars overall in 152 individual units

QT3 Do you think that living in our parish without a car/van would be too difficult?

88% [284] of respondents stated that it would be difficult to live in the Parish without a car.
5% [15] respondents did not think it a problem.
15% [49] respondents would work from home.

QT4 Are you aware of the bus services that run through the Parish?

58% [153] of respondents new of the limited bus services available in the villages.
42% [108] of respondents did not.

QT5 Do you use it?

91% [274] of respondents never use the bus.
7% [20] use it occasionally.
2% [5] use it regularly.

QT6 Are you aware of the Community Accessible Transport scheme(CAT) available to our Parish?

79% [234] said No

21% [62] said yes

QT7 Do you use it?

99% [278] respondents said No

1% [3] respondents said Yes

QT8 The Community Accessible Transport scheme is available to residents without access to private or public transport for trips to medical appointments etc. Would this service be useful to you?

78% [211] said No

22% [60] said Yes

QT9 Would you like to see more frequent services to? People could select more than one option.

50% (161) being interested in a service to Somerton,

44% (141) to Street

40% (129) to Yeovil,

28% (90) to Glastonbury.

QT10 Do you consider that the parish roads and ditches are well maintained?

64% [171] said no.

36% [99] said yes.

Section 8 Perception of the Parish

QG 1 What do you most like about our Parish?

The views of respondents are of course subjective and varied but the general trend was that the Parish is friendly with a good community spirit. The quiet rural setting is much appreciated as is the School and Shop/ Post Office.

QG3 What do you most dislike about our Parish?

Dislikes are again varied but the key ones were speeding traffic and vehicles ignoring the weight restrictions on the Parishes roads. Overgrown verges, uncut hedgerows and dog excrement on footpaths feature highly.

QG4 What is the most important change you feel is needed in the Parish.

There was considerable support for reducing the speed limits in the Parish where appropriate combined with traffic calming and improved hedge and verge maintenance. Improved public transport beyond the very limited public transport which presently serves the Parish also received

significant support.