Dear Rebecca Carter

Flood alleviation scheme in Keinton Mandeville, Charlton Adam, Charlton Mackrell and Kingsdon

Wessex Water is making a significant investment of nearly £450,000 to repair damaged sections of the sewer system in and around the villages of Keinton Mandeville, Charlton Adam, Charlton Mackrell and Kingsdon this spring.

I wanted to give the parish council advanced warning about this work as well as outlining how we will be reducing its impact and informing customers and businesses locally about it.

This project follows investigations of the sewer system that identified the need to make repairs.

The damaged sections of pipe are allowing groundwater to enter the network and relining and sealing them in this way helps protect the environment, preventing foul water escaping and groundwater entering sewers, which can lead to flooding or storm overflows automatically discharging into rivers or the sea if the system becomes overwhelmed.

How will the work impact the local area?

The repairs will be carried out using 'no-dig' techniques, which are quicker and less intrusive than replacing the pipe in a conventional manner.

They are taking place across 40 sites, with most of the damaged pipes located within roads. Where closures of these roads are required, it will be done in phases and advanced warning signs will also appear a week before each of the closures takes place.

A full programme for the area is outlined below and the work will start on **Monday 26 February 2024** and is expected to last for around **11 weeks**, finishing on **Friday 10 May 2024**.

- Monday 26 February-Friday 1 March Top Road in Charlton Adam will be closed to through traffic near the junction with Broad Street. A short diversion, using Broad Street, High Street, George Street and Church Hill will be in place.
- Monday 4-Friday 8 March 2024 Queen Street, Keinton Mandeville, will be closed to through traffic, with three-way lights also in operation on High Street. A diversion, using Queen Street, Combe Lane, Broadway, the A37 and B3153 will be in operation.
- Monday 11-Friday 22 March 2024 Church Street, Keinton Mandeville will be closed to through traffic near the junction with Queen Street. A diversion, using Church Street, Combe Lane, Broadway, the A37 and Common Lane will be in operation.
- Monday 25-Thursday 28 March 2024 Broad Street, Charlton Adam will be closed to through traffic near the junction with Top Road. A diversion, using Top Road, Church Hill, George Street and High Street will be in operation.
- Tuesday 2-Friday 5 April 2024 High Street, Charlton Adam will be closed to through traffic. A diversion, using Broad Street, Top Road, Church Hill and George Street will be in operation.
- Monday 8-Friday 12 April 2024 Broadway Road, Charlton Adam will be closed to through traffic near the Fox & Hounds pub. A diversion, using Broadway, Broad

Street, Top Road, Collins Lane, Ilchester Road, Primrose Hill, Tout Lane and the A37 will be in operation.

- Monday 15-Friday 19 April 2024 Mow Barton Road, Kingsdon, will be closed between the junction with Middle Street and the junction with Lower Road. A diversion, using Lower Road, Lotment Hill and Middle Street will be in place.
- Monday 22 April Friday 3 May 2024 Mill Lane/Hillway, Charlton Mackrell will be closed to through traffic just north of the railway bridge. A diversion, using Hillway, Ilchester Road, Bonfire Lane and Hill Lane will be in operation.
- Tuesday 7 May 2024 only Church Street, Keinton Mandeville will be closed to through traffic. A diversion, using Church Street, Combe Lane, Broadway, the A37 and Common Lane will be in operation.
- Wednesday 8-Friday 10 May 2024 Broad Street, Charlton Adam will be closed to through traffic. A diversion, using Top Road, Church Hill, George Street and High Street will be in operation.

How are we reducing the impact of the work

Access for residents and businesses within these closures will be maintained, although it may be delayed at times. Our on-site team will be happy to work with residents who have specific access requirements. Access will be maintained for pedestrians and emergency vehicles.

There may be some noise disruption whilst this work is carried out, but every effort will be made to keep this to a minimum and complete the work as quickly as possible.

Water and sewerage services can be used as normal unless we advise otherwise.

How are we informing customers?

We will shortly be writing to customers and businesses to inform them about this project and I attach a copy of this letter for your information. In addition, we will be distributing a short media release about this investment and associated work which I also attach and you would be welcome to use this on your own village channels.

In the meantime, should you have any questions about this project, please do not hesitate to contact me via this email address.

Yours faithfully

Mark Floyd

Wessex Water